

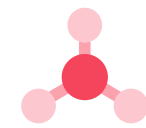
# Rocket.Chat for Enterprise

Designed for security-centric organizations that operate at scale



## Enhanced Security & Compliance

- Control access to sensitive information with role-based access control
- Prevent data leakage with advanced auditing capabilities and DLP policies
- Terminate suspicious sessions by managing and controlling linked devices



## High Scalability Architecture

- Microservices scaling for greater flexibility and improved server performance
- Manage resources efficiently and boost productivity with uncapped presence service
- Download and develop unlimited apps and enable unlimited push notifications



## Enhanced Team Productivity

- Improve chat queue management and customer service with priority indicators
- Get read receipts and delivery receipts for time-sensitive messages
- Integrate with a video conferencing provider of your choice for secure collaboration



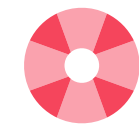
## Interoperable & Extensible

- Eliminate silos and securely collaborate beyond company borders within the Matrix network
- Integrate with everyday tools to keep work connected and boost productivity



## Customizable & Embeddable

- Drive branded experiences with white labeling and customization options
- Create secure chat experiences on your website and mobile apps using our chat APIs
- Make collaboration accessible and user-friendly by leveraging our color themes

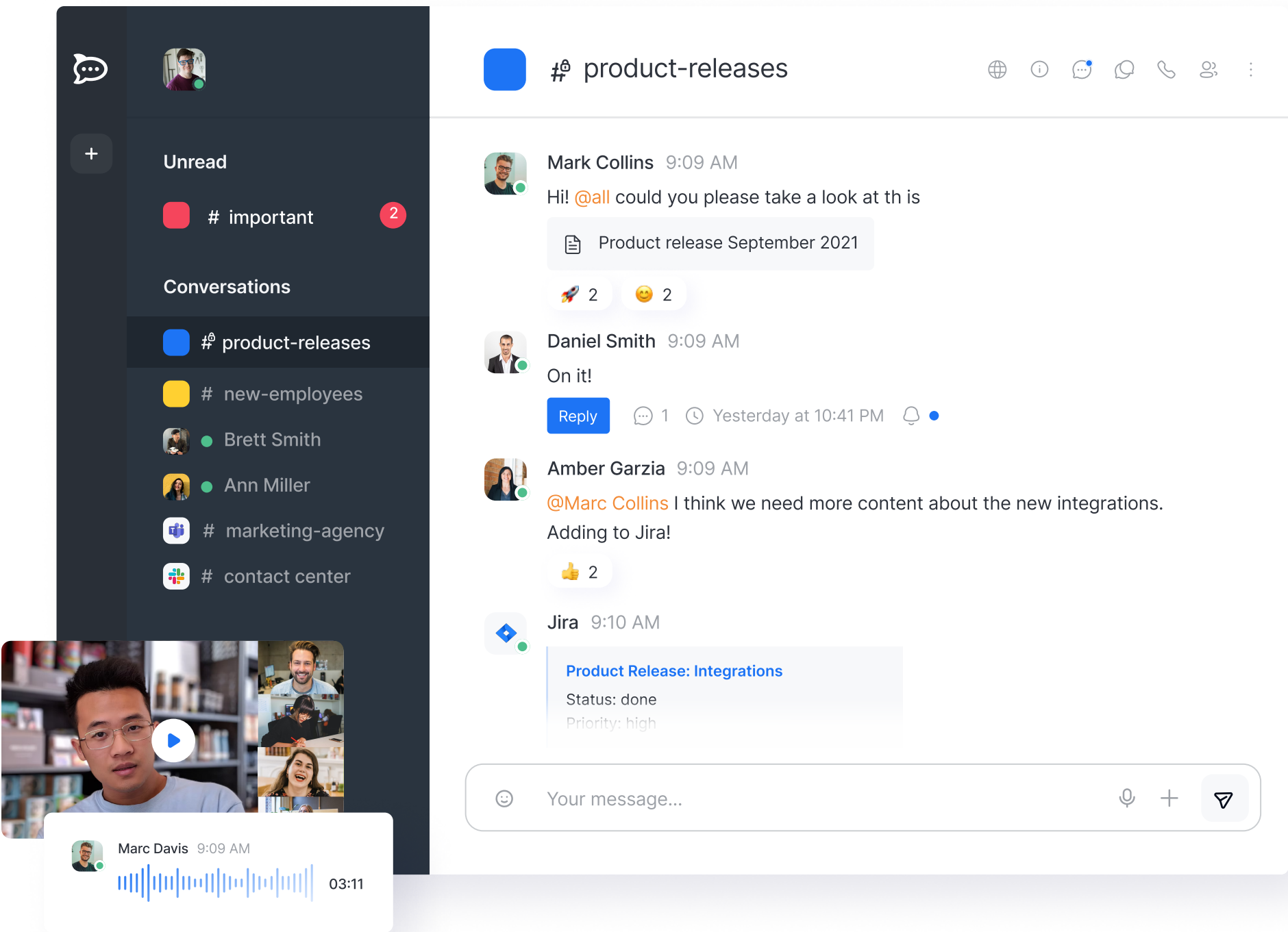


## Premium Support & Services

- 99.99% uptime guarantee and enterprise SLAs for severity-based issue resolution
- Our technology experts will provide hands-on services to set you up for success
- Choose a cloud hosting plan that best fits your needs, budget and technical expertise

# If you care about security and scalability,

## Rocket.Chat Enterprise Edition is for you.



Product Features	Community Edition	Enterprise Edition
Unlimited 1:1 and group messaging	✓	✓
UI customization	✗	✓
Full messaging history	✓	✓
Unlimited push notifications	✗	✓
Advanced identity management	✗	✓
Custom roles and permissions	✗	✓
Guest users	✗	✓
Video conferencing	Limited	✓
Data loss prevention	✗	✓
Message auditing	✗	✓
Microservices scaling	✗	✓
Uncapped presence service	✗	✓
Multiple omnichannel queues	✗	✓
Mission-critical support	✗	✓
Professional Services	✗	✓
VoIP	Limited	✓
Conversation priority indicators	✗	✓
Mobile app for omnichannel agents	✗	✓
Unlimited apps	Limited	✓
Read receipts	✗	✓

# Powering secure collaboration in highly-regulated industries



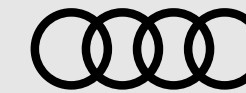
"It's secure, open source, and can be operated on-premise. The **performance and stability** of Rocket.Chat convinced us to **migrate from the Community to Enterprise edition.**"

**City of Cologne**



"Thanks to Rocket.Chat, we figured out how to deliver, **win customers** without sending engineers on site and provide **enterprise-level support.**"

**Gluu**



"**Slack wasn't a real alternative for us at that time**, because it was SaaS. For data privacy concerns, we needed something that we could host ourselves."

**Audi**



"If Rocket.Chat is **strong enough for a cybersecurity company** to be confident in using it, then it's probably secure enough for whatever your business is."

**Onshore**



"At Deutsche Bahn, **we chose Rocket.Chat over Mattermost.** Rocket.Chat was very open to our contributions, which was important for us."

**Deutsche Bahn**

# Frequently Asked Questions

## (FAQ)

### Can I trial Rocket.Chat Enterprise?

Yes, we offer a 30-day free trial period with unlimited access to all Enterprise features. You can trial the full set of our Enterprise features for 30 days, without incurring any costs. We will inform you in advance when your trial period is drawing to a close.

### How much does Rocket.Chat Enterprise cost?

The pricing based on team collaboration users is \$7/user/month with an annual contract for a minimum of 25 users, or if it's based on omnichannel agents, it is \$35/agent/month for a minimum of 5 agents with an annual contract. You can find more detailed information on our [pricing page](#).

### How can I get started with Rocket.Chat Enterprise?

Try out our SaaS version for immediate use and a seamless implementation. It is hosted in secure data centers across multiple regions, assuring optimal performance and adhering to stringent data localization regulations.

Alternatively, you can deploy Rocket.Chat on-premise and host it entirely behind your firewall or in an air-gapped environment. You can configure according to your specific needs.







Contact our sales team if you would like a customized demonstration of Rocket.Chat and pricing information based on an analysis of your business objectives and technology requirements. Our pre-sales and sales teams are happy to assess your requirements and answer any questions you may have regarding Rocket.Chat.

### Does the Enterprise Edition have any add-ons?

Yes, the Enterprise Edition has 4 add-ons, namely — Chat Engine, Professional Services, Cloud hosting tiers, and Support packages. You can find more detailed information on our [pricing page](#).



## How does Rocket.Chat Enterprise compare with other offerings?

Why <b>Rocket.Chat</b>	Rocket.Chat	Element	Mattermost	Slack	Microsoft Teams	Skype for Business
						
Digital sovereignty	✓	✓	✓	✗	✗	✗
End-to-end encryption	✓	✓	✗	✗	✗	Limited
180+ advanced role-based permissions	✓	✗	✗	✗	✗	✗
Private network deployment (cloud, on-prem, or air-gapped)	✓	✓	✓	✗	✗	✗
Interoperability - Federation capabilities built on Matrix	✓	✓	✗	✗	✗	✗
Omnichannel citizen engagement (SMS, email, WhatsApp, and other)	✓	✗	✗	✗	✗	✗
MIT Open Source license <small>(all editions)</small>	✓	✗	✗	✗	✗	✗



Want to learn more? Get in touch with one of our experts.

