Rocket.Chat Secure CommsOS™ for Government

Secure collaboration for governmental agencies

VPAT Compliance

SEWP V
www.sewp.nasa.gov

GSA

Sutton Allen 8:18 PM

02:21

Robert Brady 8:16 PM
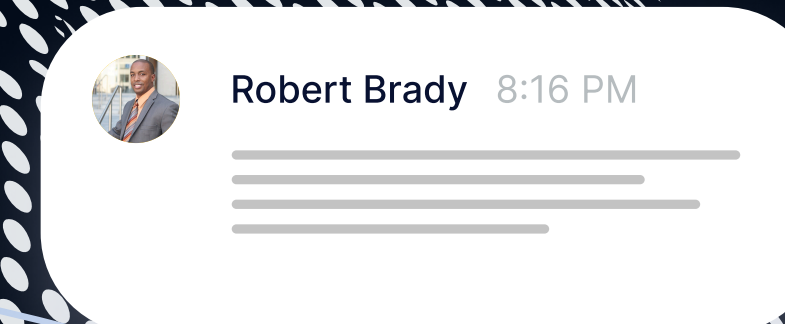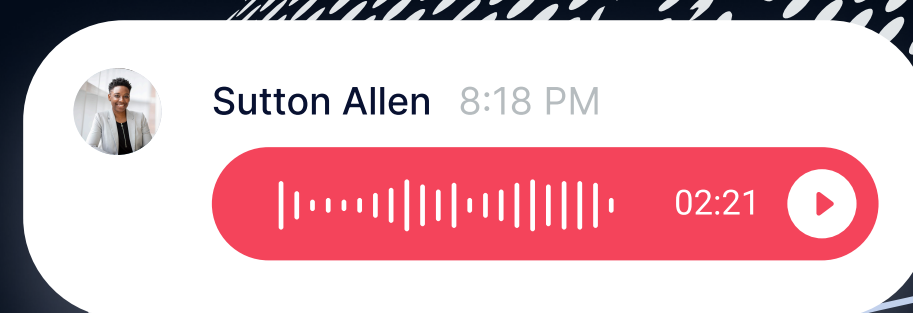
Complex bureaucratic structures. Interoperability issues. Intra and intergovernmental information-sharing. All causing challenges to effective and secure collaboration on mission-critical operations.

42%

of the top US defense contractors reportedly suffered from a data breach in 2020.

Source: US Government Accountability Office
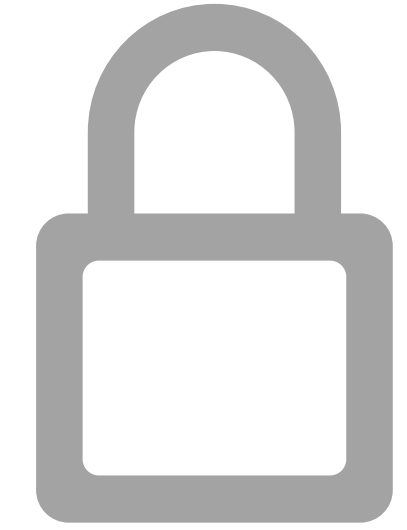
Sluggish internal and inter-agency communication hampers collaboration on the most critical defense and intelligence mission sets every day. Finding a balance between sharing information for better collaboration and protecting sensitive data is a significant challenge. The fragmented communication services and lack of interoperability frustrate service members. Can classified internal and inter-agency communications be improved?
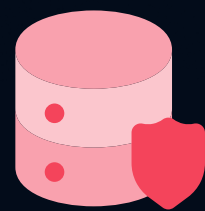
rocket.chat

Data sovereignty and secure collaboration

for governments, the public sector, and defense

Ensure smooth collaboration with the world's leading platform built for your security and compliance needs.

Rocket.Chat Secure CommsOS™ helps you connect teams, integrate tools, and eliminate information silos without compromising data privacy and security.
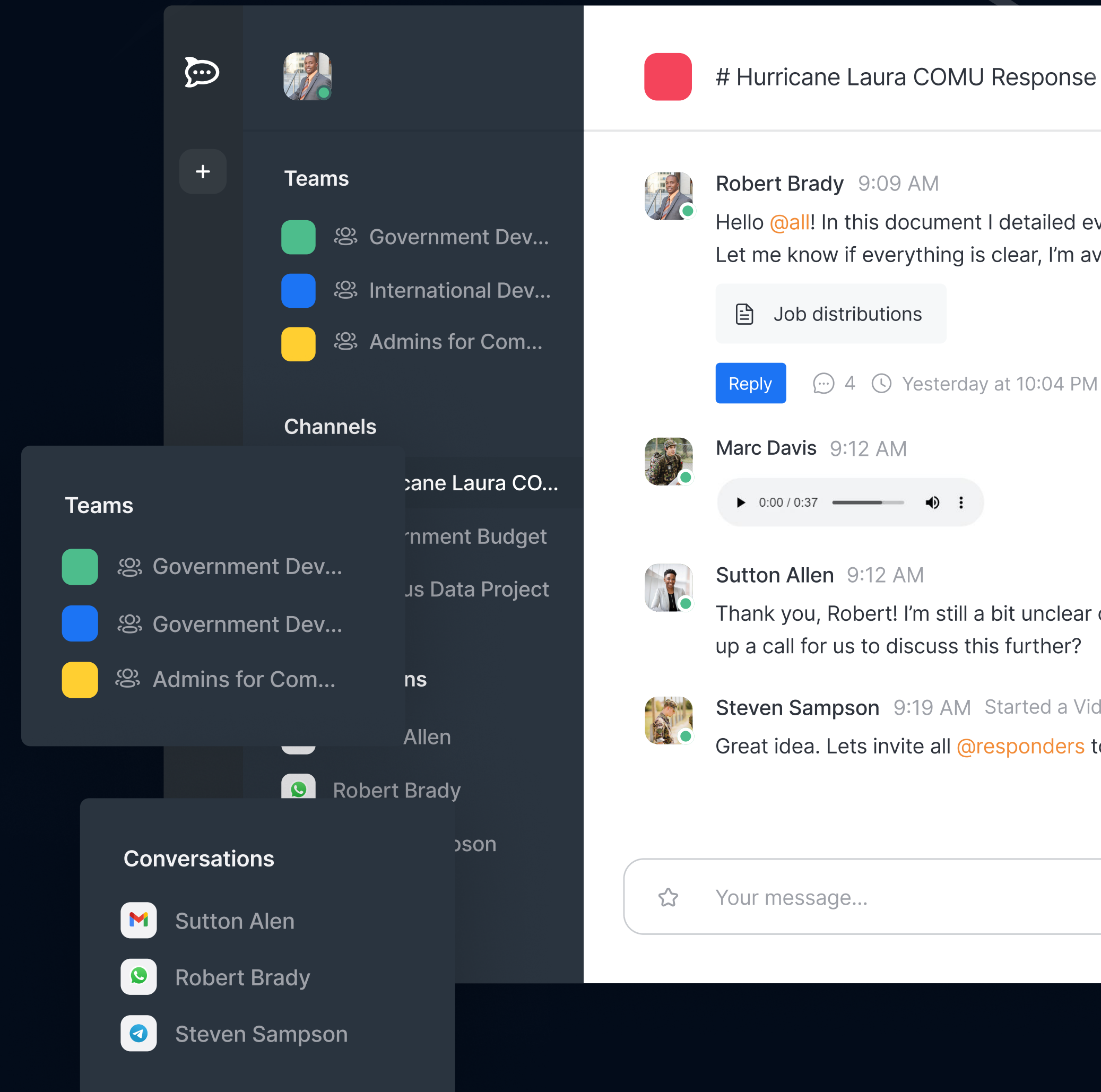
Air gapped

On premise

Cloud

Teams
- Government Dev...
- International Dev...
- Admins for Com...

Channels

Teams
- Government Dev...
- Government Dev...
- Admins for Com...

Conversations
- Sutton Alen
- Robert Brady
- Steven Sampson

Hurricane Laura COMU Response

Robert Brady 9:09 AM
Hello @all! In this document I detailed ev
Let me know if everything is clear, I'm av

Job distributions

Reply   4   Yesterday at 10:04 PM

Marc Davis 9:12 AM
0:00 / 0:37

Sutton Allen 9:12 AM
Thank you, Robert! I'm still a bit unclear
up a call for us to discuss this further?

Steven Sampson 9:19 AM Started a Vid
Great idea. Lets invite all @responders t

Your message...

rocket.chat

Who we are

"Data security and privacy are at our core. We look forward to you leveraging Rocket.Chat capabilities to secure your communications. We talk with our gov prospects and customers daily and build product roadmap based on their needs."

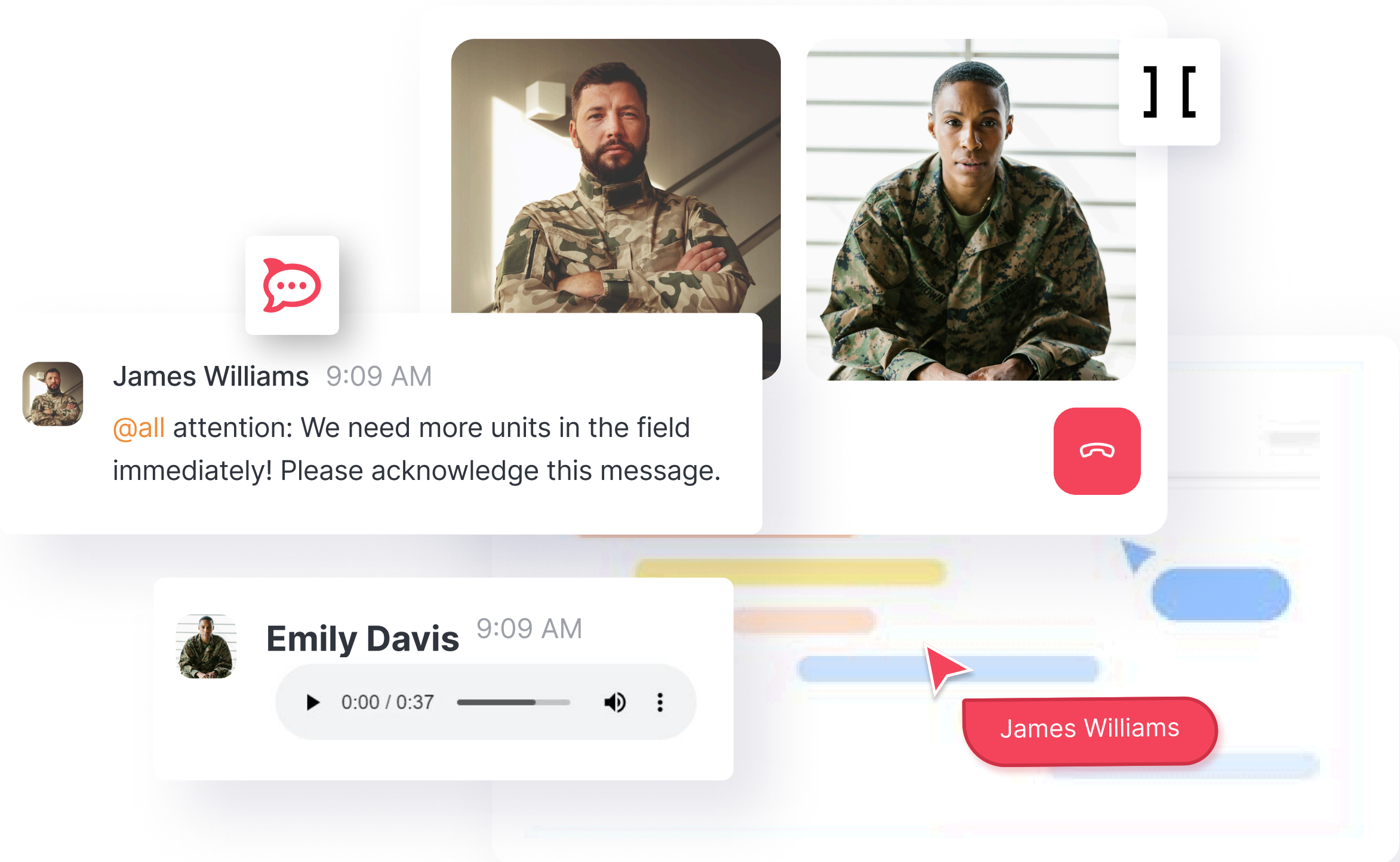**Chris Skelly**   Chief Product Officer **@ Rocket.Chat**

"Our team is your trusted partner to ensure you get the most out your investment."

Mike Farman   VP of Customer Experience & Services **@ Rocket.Chat**

"Rocket.Chat meets the advanced security and flexibility needs of our most demanding government prospects. Our team always goes the extra mile to answer your questions."
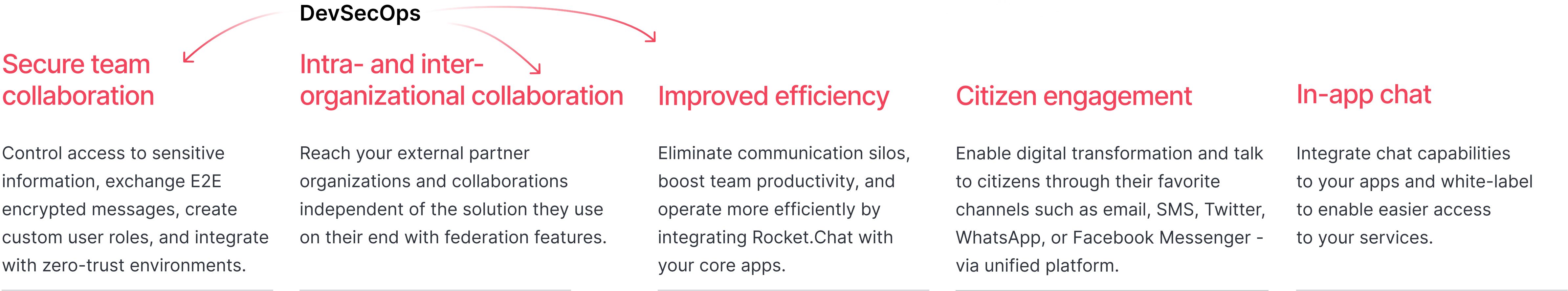
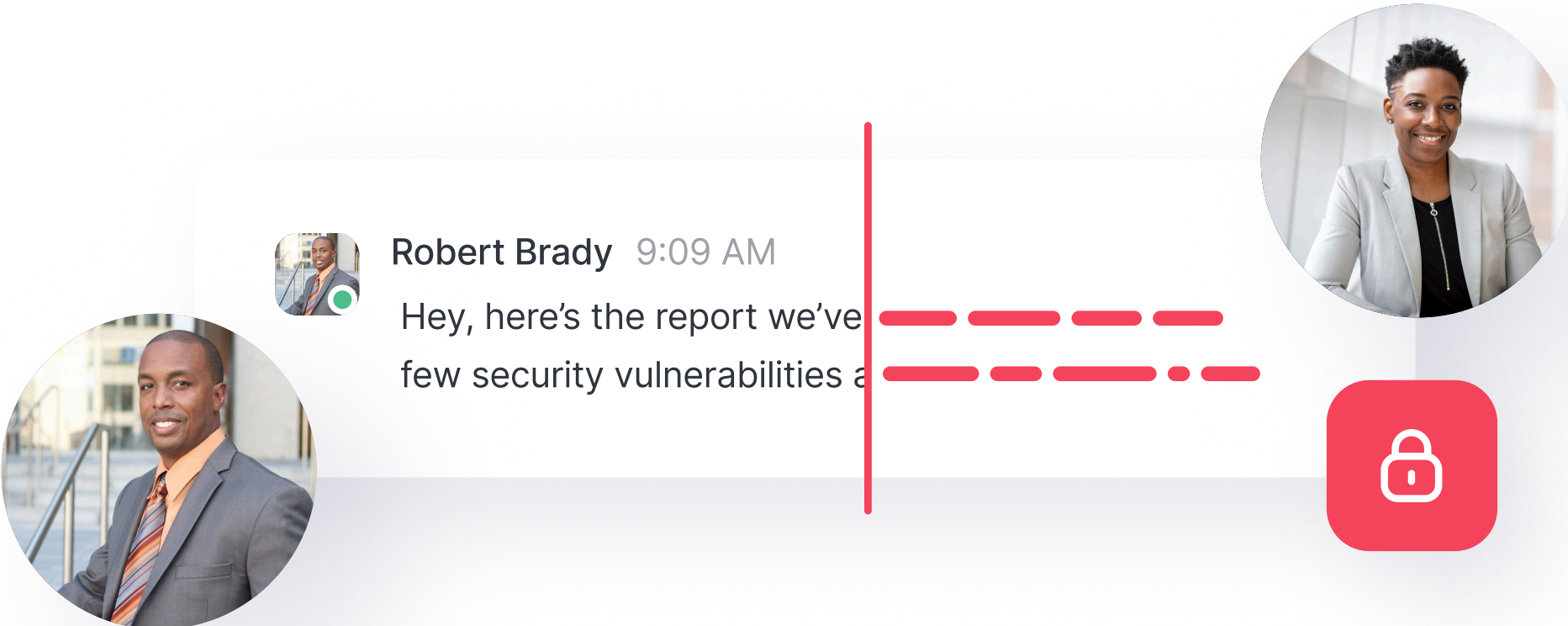**Tom Strobel**   Sr. Director Enterprise Sales **@ Rocket.Chat**

James Williams 9:09 AM

@all attention: We need more units in the field immediately! Please acknowledge this message.

Emily Davis 9:09 AM

0:00 / 0:37

James Williams

rocket.chat

Enable modern collaboration
without security compromises

DevSecOps and workflow automation for Government

Rocket.Chat Secure CommsOS™ is trusted by governments that need to deliver on mission-critical federal objectives through collaboration. It's deployed in DoD, IC Community, and Civilian Agencies - aligned with zero-trust frameworks and authorized up to IL6.

DevSecOps

Secure team collaboration

Control access to sensitive information, exchange E2E encrypted messages, create custom user roles, and integrate with zero-trust environments.

Intra- and inter-organizational collaboration

Reach your external partner organizations and collaborations independent of the solution they use on their end with federation features.

Improved efficiency

Eliminate communication silos, boost team productivity, and operate more efficiently by integrating Rocket.Chat with your core apps.

Citizen engagement

Enable digital transformation and talk to citizens through their favorite channels such as email, SMS, Twitter, WhatsApp, or Facebook Messenger - via unified platform.

In-app chat

Integrate chat capabilities to your apps and white-label to enable easier access to your services.

"We needed a highly secure messaging platform to communicate across US government agencies."

"Rocket.Chat met all of our requirements."

Niki Papazoglakis   CEO at Mobility 4 Public Safety

BRIDGE 4 Public Safety

rocket.chat

Why Rocket.Chat

Governmental agencies and public sector organizations are upgrading their internal processes to achieve better efficiency and serve citizens better.

Rocket.Chat meets its high data security standards while enabling effective internal and external team collaboration. It introduces a way to centralize communication with citizens.

As an approved collaboration solution for government use, Rocket.Chat Secure CommsOS™ aligns with zero-trust principles and meets the highest security requirements, including readiness for DoD ATO up to IL6.

Easiest Setup Enterprise WINTER 2024

Leader WINTER 2024

LEADER SOFTWARE AWARDS 2023 (crozdesk)

High Performer Enterprise WINTER 2024

Momentum Leader WINTER 2024

- **Impact level 6**
- **E2E Encryption**
- **Authorized under US GSA; included in SEWP**
- **VPAT - Section 508 compliant**
- **HIPAA-ready**

01 Hosting options

Deploy anywhere. Have complete control over your data by deploying Rocket.Chat on-premise, in a secure cloud, or in air-gapped environments.

02 Interoperability

Say goodbye to inefficient email threads and managing multiple guest accounts. Enable teams to communicate safely with partners, vendors, and suppliers. Integrate with your favorite apps to streamline workflow.

03 Open source

Connect Rocket.Chat with other solutions you use through open APIs. Leverage open-source flexibility and extend Rocket.Chat platform to meet your needs.

Centralize all your collaboration
without compromising security.

**Streamline your team's workflow by enabling advanced chat capabilities.**

Enable your teams to exchange messages and documents in a secure manner.

Integrate Rocket.Chat with your favorite apps to extend their usability.

Enable one-to-one or group conversations with the necessary chat features.
Allow users to interact with one another through video, voice messaging, and file sharing.
Monitor engagement data to learn how they communicate and moderate message content
to keep the chat environment compliant with your policies.
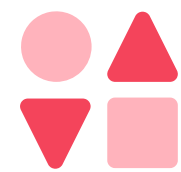
Integrations

With a wide range of native integrations, Rocket.Chat enables you to streamline workflows and effectively collaborate by integrating your daily tools into a productivity-first hub.

Collaboration with external partners

Rocket.Chat's interoperability feature includes federation features so public sector organizations can communicate via Rocket.Chat with external partner organizations and collaborators, independent of the solution they use on their end.
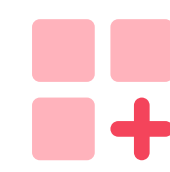
Flexibility

Leverage Rocket.Chat's enterprise-grade customization options with complete access to source code so that your team can easily develop additional features without any restrictions.

✓ 1:1 conversations and persistent chat rooms

✓ Discussions for short-term projects and questions that need quick attention

✓ File sharing

✓ Desktop and mobile interface

✓ Audio and video conferencing integrations

✓ Integration with different solutions for enhanced functionality

✓ Search history

rocket.chat

Own and protect your conversations.

Have complete control over your data by deploying team chat on-premise, in a secure cloud, or in air-gapped environments.

Air-gapped

Achieve maximum security in an air-gapped environment while collaborating with colleagues.

Self-managed

Deploy on-premises and take complete control and ownership of your data, or deploy in a secure cloud of your choice.

Government-approved

Organizations such as the National Geospatial-Intelligence Agency (NGA), the U.S. Army, the U.S. Navy, and the U.S. Air Force trust Rocket.Chat every day to keep their communications completely private and secure.

Unified communications with Multi-Level Security

- Deployed through IL6
- E2E encrypted
- ISO 27001 certified
- Authorized under the US GSA
- Included in SEWP and USAF BPA
- VPAT - Section 508 compliance

rocket.chat

Ensure complete data privacy and security

Control access to sensitive information, exchange E2E encrypted messages, introduce enterprise-grade access controls, and integrate with zero-trust environments.

01 Data privacy

- Fully non-readable, private conversations
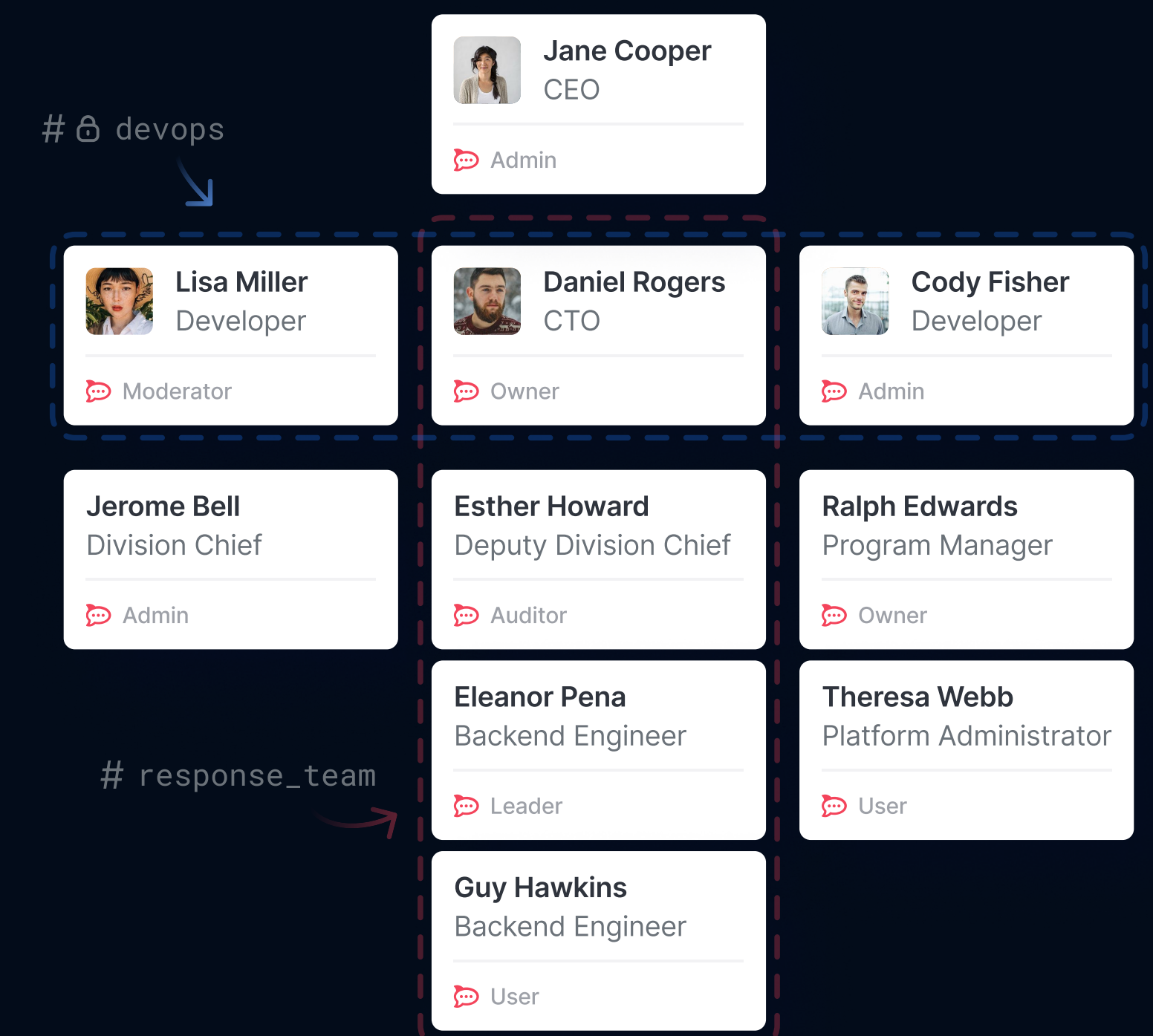- ID-only push notifications

02 Message audit panel

- Strengthen your information security processes by auditing unencrypted conversations
- Allow specific users, e.g., auditors, to read any unencrypted conversation between any users
- Leverage 'auditing logs' to allow specific users to verify who and when a conversation was inspected
- Improve internal information governance

03 Data loss prevention

- Ensure sensitive information is never shared
- Avoid data leaks
- Automatically triage sensitive words/expressions through an approval process

Enterprise-grade access controls

Configure custom rules and role-based access controls from a single dashboard to manage coalition partners, NATO, Five Eyes, and other internal and external collaborators.

🔒 devops

Jane Cooper
CEO
💬 Admin

Lisa Miller
Developer
💬 Moderator

Daniel Rogers
CTO
💬 Owner

Cody Fisher
Developer
💬 Admin

Jerome Bell
Division Chief
💬 Admin

Esther Howard
Deputy Division Chief
💬 Auditor

Ralph Edwards
Program Manager
💬 Owner

Eleanor Pena
Backend Engineer
💬 Leader

Theresa Webb
Platform Administrator
💬 User

response_team
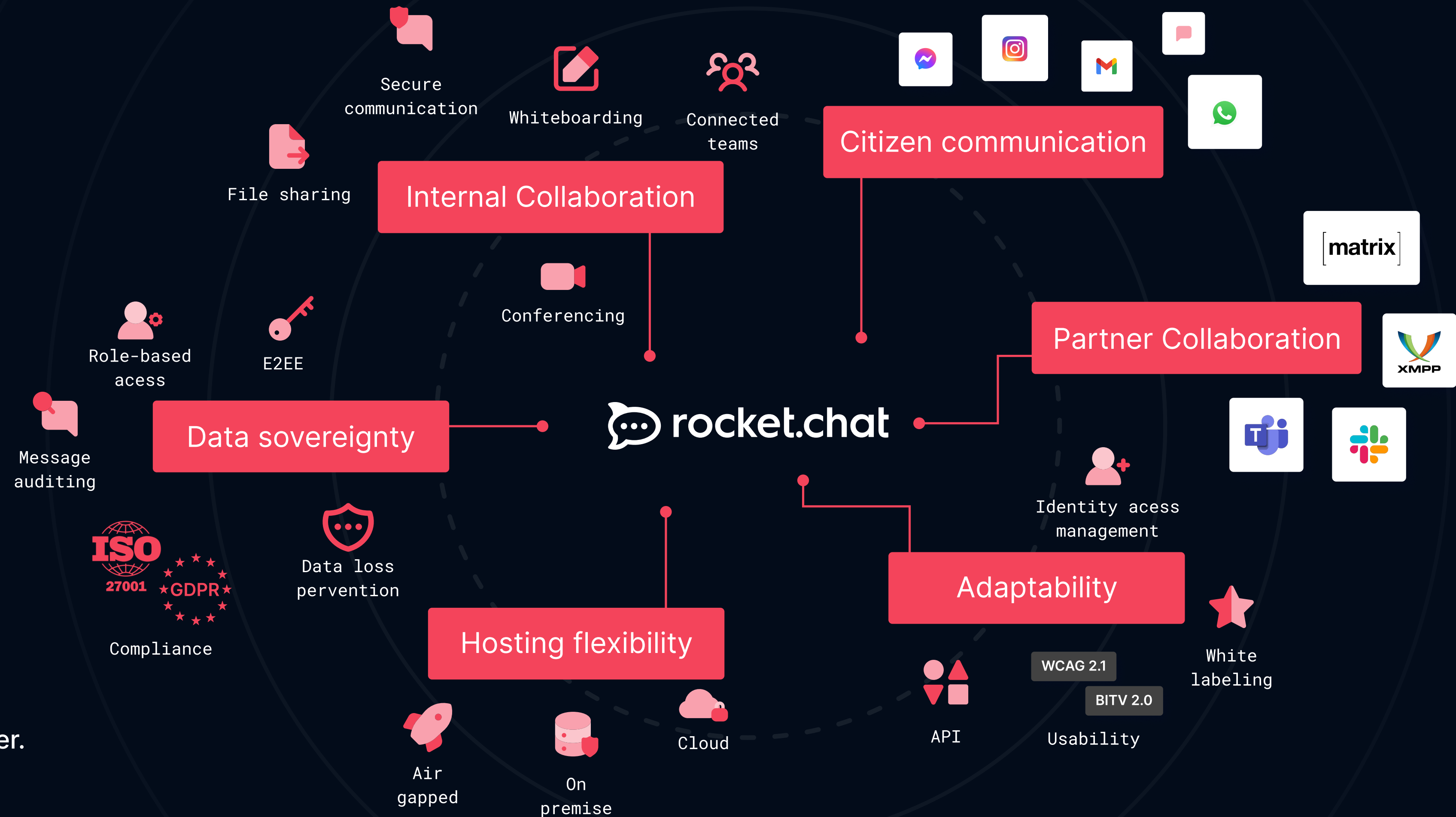
Guy Hawkins
Backend Engineer
💬 User

rocket.chat

Own and protect your conversations.

Civilian, State, and local agencies that want to introduce digital transformation in their rows can use Rocket.Chat for citizen engagement.

With Rocket.Chat's Omnichannel features, you can talk to citizens through their favorite channels: live chat integrated on your website, email, WhatsApp, Messenger, SMS, and more.

By centralizing all communication via Rocket.Chat, your citizen support staff can easily interact with citizens and resolve their' demands quicker and better.

Secure communication

Whiteboarding

Connected teams

File sharing

Citizen communication

Internal Collaboration

Conferencing

Partner Collaboration

Role-based acess

E2EE

Message auditing

Data sovereignty

rocket.chat

Identity acess management

ISO 27001 GDPR

Compliance

Data loss pervention

Adaptability

Hosting flexibility

Air gapped

On premise

Cloud

API

WCAG 2.1

BITV 2.0

Usability

White labeling

matrix

XMPP

rocket.chat

Why DOD, IC Community and Civilian Agencies choose Rocket.Chat Secure CommsOS™ over others

Government agencies choose Rocket.Chat for flexible, secure collaboration that extends to their partners and citizens.

| Why privacy-conscious companies choose Rocket.Chat	Rocket.Chat	Element	Mattermost	Slack	Microsoft Teams	Skype for Business
Digital sovereignty	✓	✓	✓	✗	✗	✓
180+ advanced role-based permissions	✓	✗	✓	✗	✗	✗
Private network deployment (cloud, on-prem, or air-gapped)	✓	✓	✓	✗	✗	✓
Interoperability - Federation capabilities built on Matrix	✓	✓	✓	✗	✗	✗
Omnichannel citizen engagement (SMS, email, WhatApp, and other)	✓	✗	✗	✗	✗	✗
MIT Open Source license (all editions)	✓	✗	✗	✗	✗	✗

]pexip[× rocket.chat × BLUESCAPE

More than just chat

Together with our partners, we bring you the most complete air-gapped collaboration suite

Learn more about this partnership →   **On demand webinar**
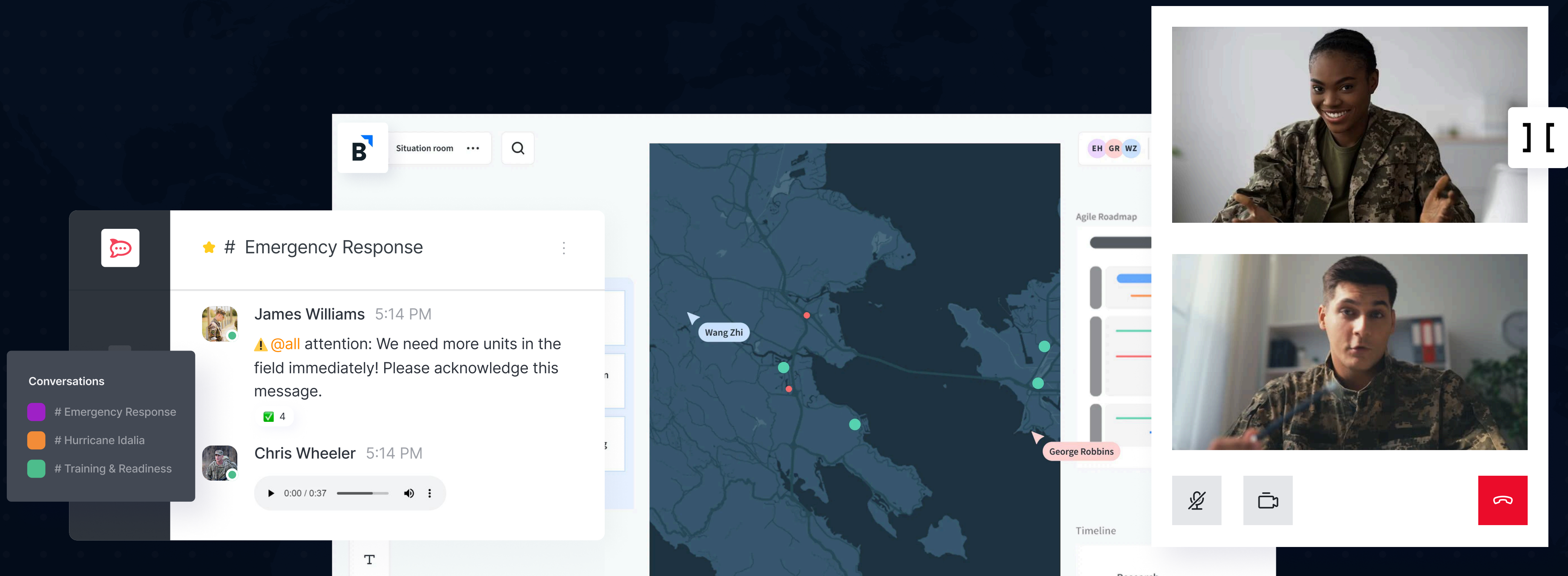
rocket.chat

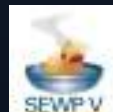# Get in touch with our government experts

Contact us

Our current contract vehicles

Rocket.Chat possesses the following licenses through which government agencies can place orders

GSA Contract #:
47QSEA20D009S

NASA SEWP:
NNG15SD09B