

# Rocket.Chat for Government

## Secure collaboration for governmental agencies



Complex bureaucratic structures. Interoperability issues. Intra and intergovernmental information-sharing. All causing challenges to **effective and secure collaboration on mission-critical operations.**



**42%**

of the top US defense contractors reportedly suffered from a data breach in 2020.

Source: US Government Accountability Office

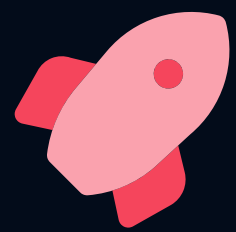
Sluggish internal and inter-agency communication hampers collaboration on the most critical defense and intelligence mission sets every day. Finding a balance between sharing information for better collaboration and protecting sensitive data is a significant challenge. The fragmented communication services and lack of interoperability frustrate service members. Can classified internal and inter-agency communications be improved?



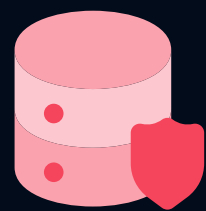
# Data sovereignty and secure collaboration for governments, the public sector, and defense

Ensure smooth collaboration with the world's leading platform built for your security and compliance needs.

Rocket.Chat helps you connect teams, integrate tools, and eliminate information silos without compromising data privacy and security. Have complete control over your data by deploying Rocket.Chat **on-premise, in a secure cloud, or in air-gapped environments.**



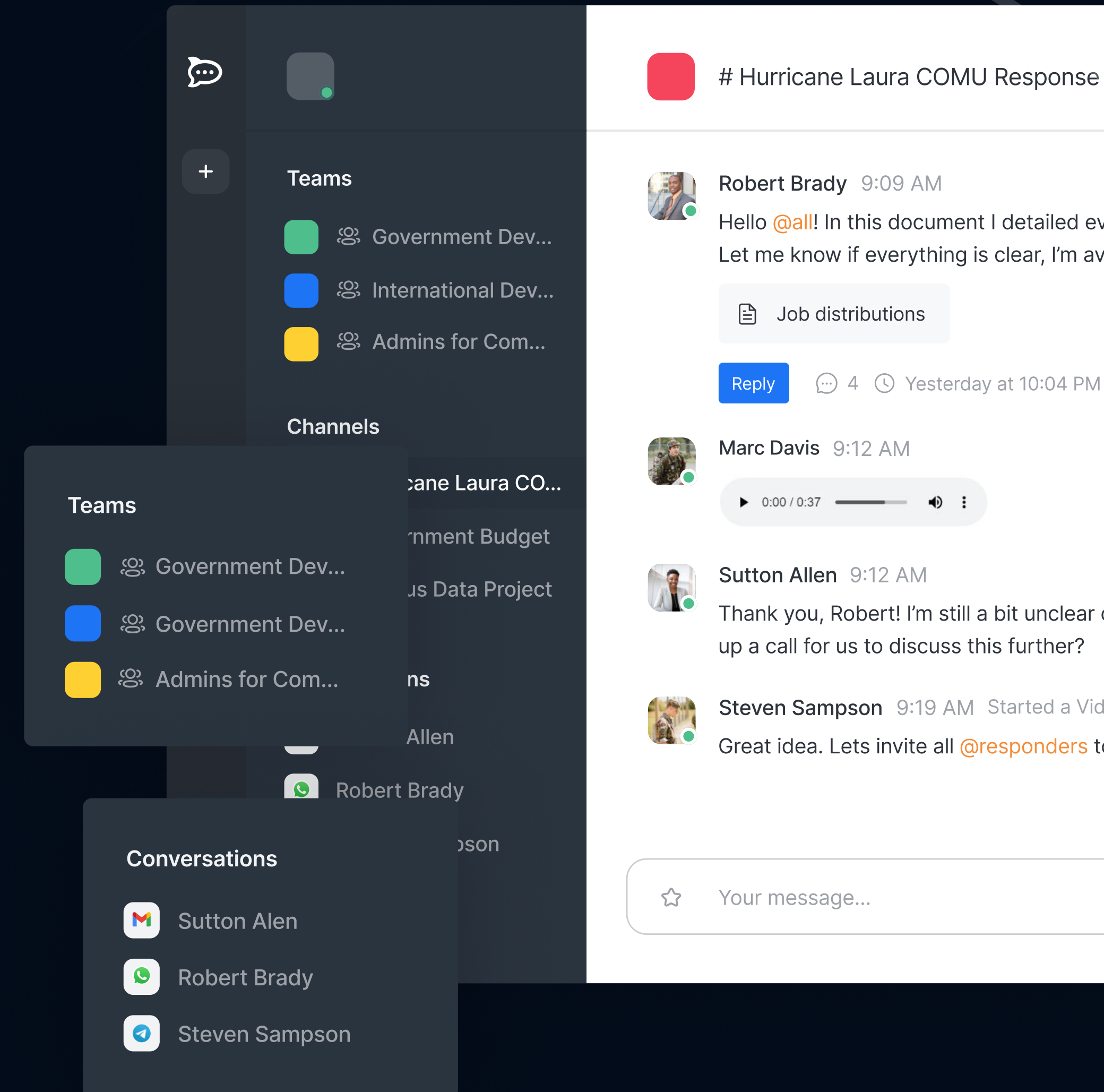
Air gapped



On premise



Cloud



# Who we are



“Data security and privacy are at our core. We look forward to you leveraging Rocket.Chat capabilities to secure your communications. We talk with our gov prospects and customers daily and build product roadmap based on their needs.”

**Chris Skelly** Chief Product Officer @ Rocket.Chat



“Our team is your trusted partner to ensure you get the most out your investment.”

**Mike Farman** VP of Customer Experience & Services @ Rocket.Chat



“Rocket.Chat meets the advanced security and flexibility needs of our most demanding government prospects. Our team always goes the extra mile to answer your questions.”

**Tom Strobel** Sr. Director Enterprise Sales @ Rocket.Chat



Trusted by:



Partners:

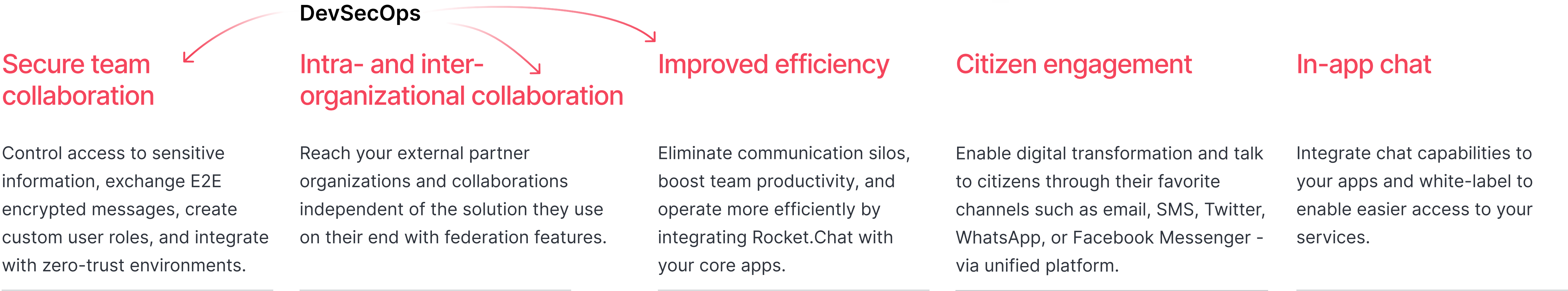
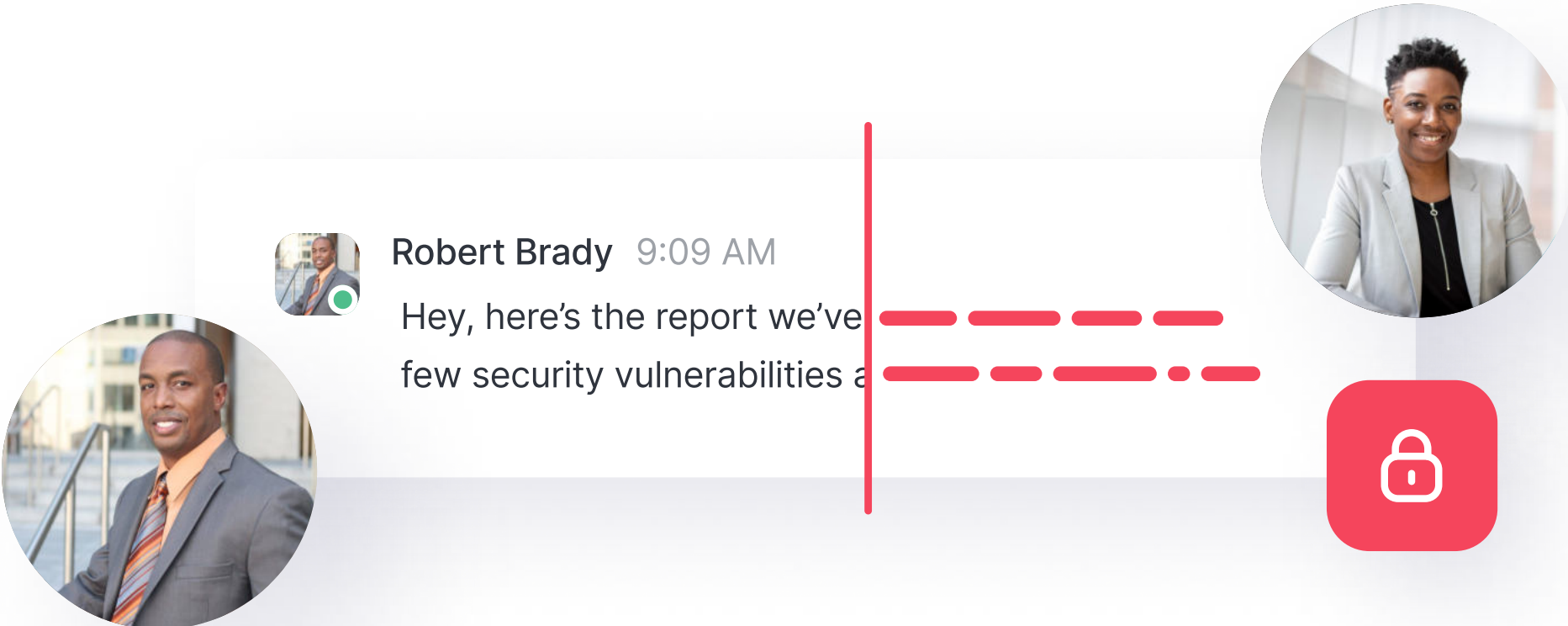




# Enable modern collaboration without security compromises

## DevSecOps and workflow automation for Government

Rocket.Chat is trusted by governments that need to deliver on mission-critical federal objectives through collaboration. It's deployed in DOD, IC Community and Civilian Agencies up through IL7.



“We needed a highly secure messaging platform to communicate across US government agencies.”

“Rocket.Chat met all of our requirements.”

Niki Papazoglakis    CEO at Mobility 4 Public Safety




# Why Rocket.Chat

Governmental agencies and public sector organizations are upgrading their internal processes to achieve better efficiency and serve citizens better.

Rocket.Chat meets its high data security standards while enabling effective internal and external team collaboration. It introduces a way to centralize communication with citizens.

As an approved collaboration solution for government use, Rocket.Chat's platform is designed to meet the highest security standards.



- 
- Impact level 7
  - E2E Encryption
  - Authorized under US GSA; included in SEWP
  - VPAT - Section 508 compliant
  - HIPAA-ready

## 01 Hosting options

Deploy anywhere. Have complete control over your data by deploying Rocket.Chat on-premise, in a secure cloud, or in air-gapped environments.

## 02 Interoperability

Say goodbye to inefficient email threads and managing multiple guest accounts. Enable teams to communicate safely with partners, vendors, and suppliers. Integrate with your favorite apps to streamline workflow.

## 03 Open source

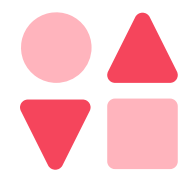
Connect Rocket.Chat with other solutions you use through open APIs. Leverage open-source flexibility and extend Rocket.Chat platform to meet your needs.



# Centralize all your collaboration without compromising security.

Streamline your team's workflow by enabling advanced chat capabilities. Enable your teams to exchange messages and documents in a secure manner. Integrate Rocket.Chat with your favorite apps to extend their usability.

Enable one-to-one or group conversations with the necessary chat features. Allow users to interact with one another through video, voice messaging, and file sharing. Monitor engagement data to learn how they communicate and moderate message content to keep the chat environment compliant with your policies.



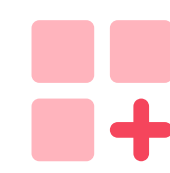
## Integrations

With a wide range of native integrations, Rocket.Chat enables you to streamline workflows and effectively collaborate by integrating your daily tools into a productivity-first hub.



## Collaboration with external partners

Rocket.Chat's interoperability feature includes federation features so public sector organizations can communicate via Rocket.Chat with external partner organizations and collaborators, independent of the solution they use on their end.



## Flexibility

Leverage Rocket.Chat's enterprise-grade customization options with complete access to source code so that your team can easily develop additional features without any restrictions.

- ✓ 1:1 conversations and persistent chat rooms
- ✓ Discussions for short-term projects and questions that need quick attention
- ✓ File sharing
- ✓ Desktop and mobile interface
- ✓ Audio and video conferencing integrations
- ✓ Integration with different solutions for enhanced functionality
- ✓ Search history

# Own and **protect** your conversations.

Have complete control over your data by deploying team chat on-premise, in a secure cloud, or in air-gapped environments.



## Air-gapped

Achieve maximum security in an air-gapped environment while collaborating with colleagues.



## Self-managed

Deploy on-premises and take complete control and ownership of your data, or deploy in a secure cloud of your choice.



## Government-approved

Organizations such as the National Geospatial-Intelligence Agency (NGA), the U.S. Army, the U.S. Navy, and the U.S. Air Force trust Rocket.Chat every day to keep their communications completely private and secure.

## Unified communications with Multi-Level Security

- Deployed through IL7
- E2E encrypted
- ISO 27001 certified
- Authorized under the US GSA
- Included in SEWP and USAF BPA
- VPAT - Section 508 compliance



# Ensure complete data privacy and security

Control access to sensitive information, exchange E2E encrypted messages, introduce enterprise-grade access controls, and integrate with zero-trust environments.

## 01 Data privacy

- Fully non-readable, private conversations
- ID-only push notifications

## 02 Message audit panel

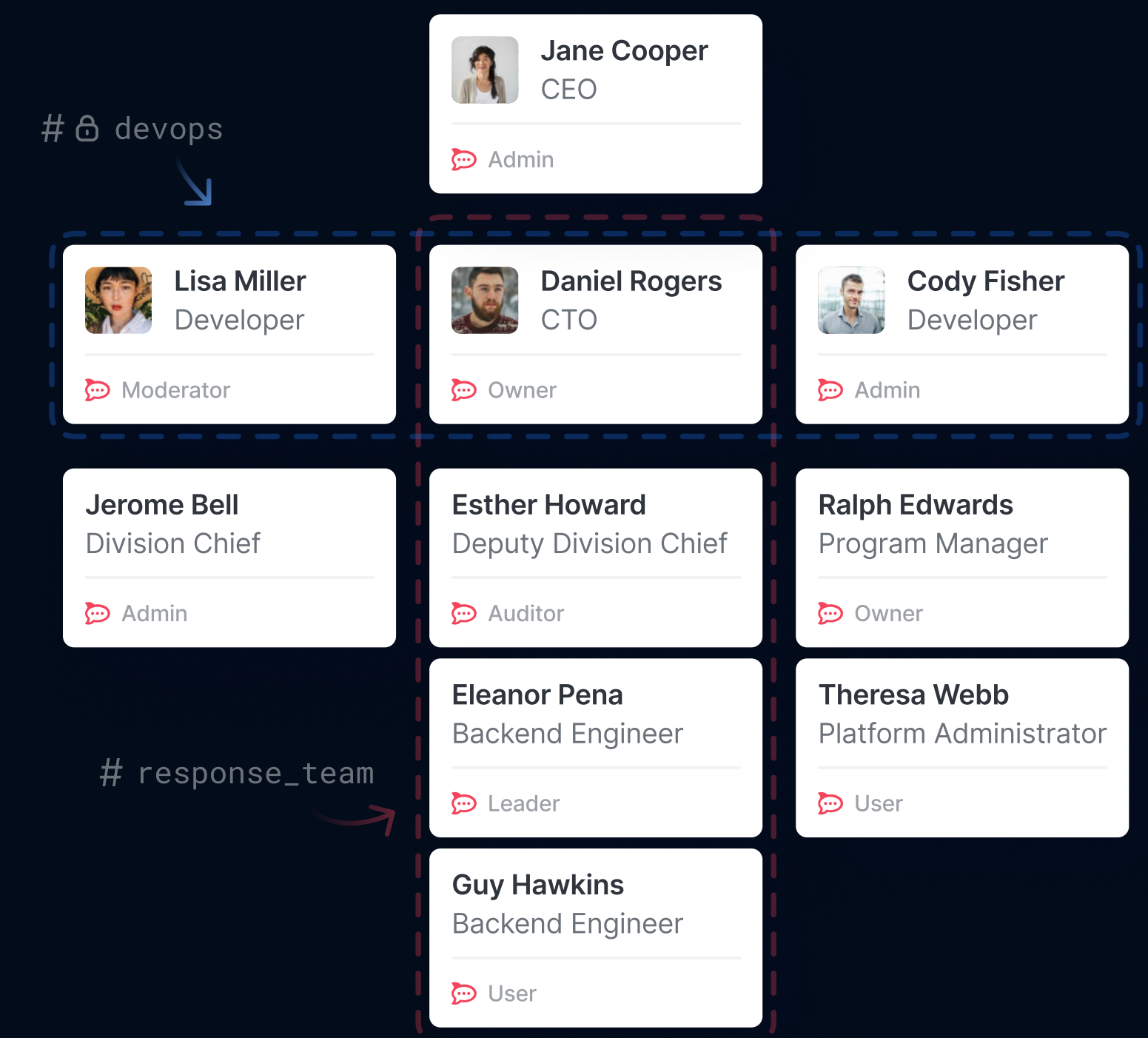
- Strengthen your information security processes by auditing unencrypted conversations
- Allow specific users, e.g., auditors, to read any unencrypted conversation between any users
- Leverage 'auditing logs' to allow specific users to verify who and when a conversation was inspected
- Improve internal information governance

## 03 Data loss prevention

- Ensure sensitive information is never shared
- Avoid data leaks
- Automatically triage sensitive words/expressions through an approval process

# Enterprise-grade access controls

Configure custom rules and role-based access controls from a single dashboard to manage coalition partners, NATO, Five Eyes, and other internal and external collaborators.

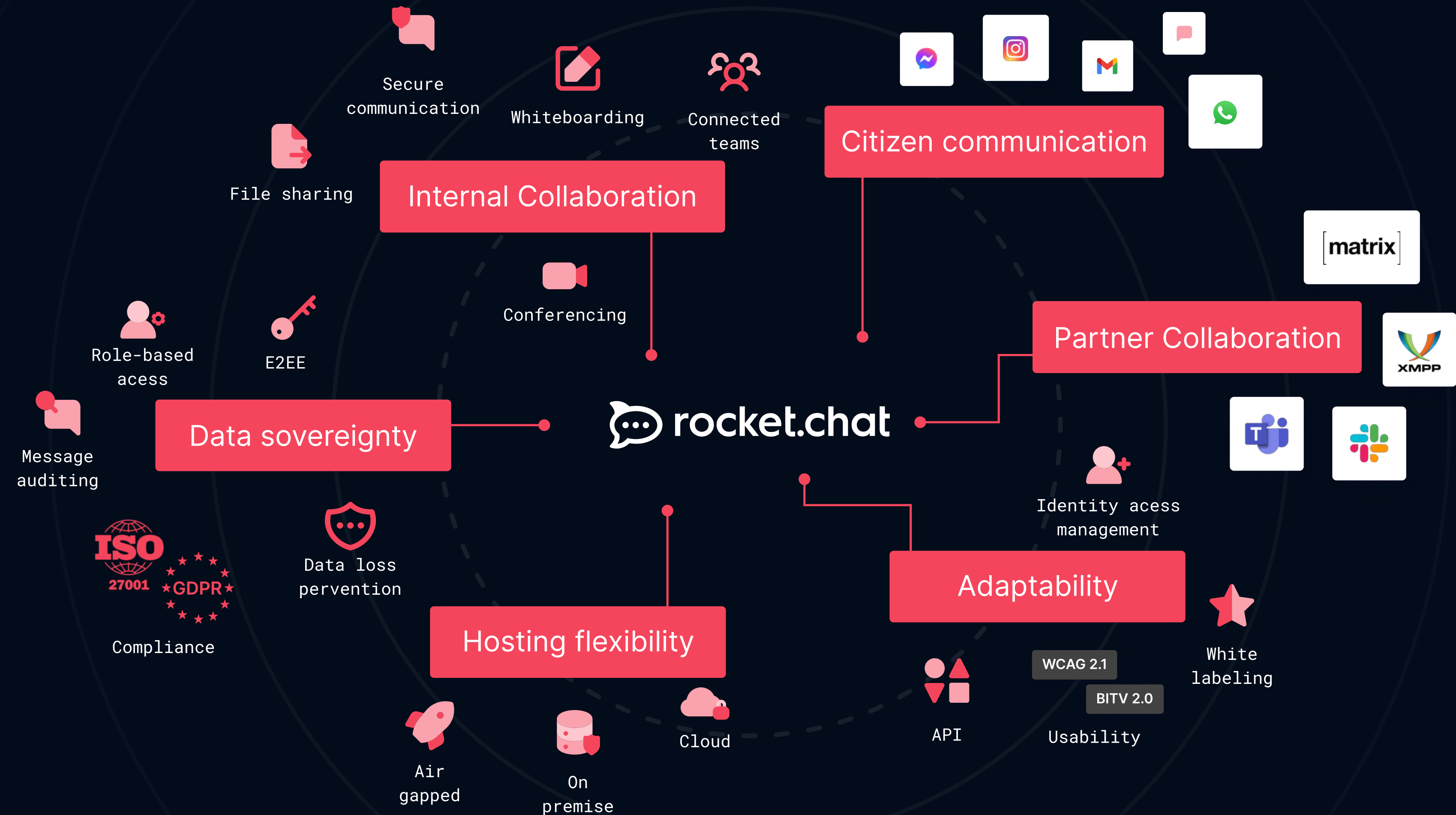


# Own and protect your conversations.

Civilian, State, and local agencies that want to introduce digital transformation in their rows can use Rocket.Chat for citizen engagement.

With Rocket.Chat's Omnichannel features, you can talk to citizens through their favorite channels: live chat integrated on your website, email, WhatsApp, Messenger, SMS, and more.







By centralizing all communication via Rocket.Chat, your citizen support staff can easily interact with citizens and resolve their' demands quicker and better.





# Why DOD, IC Community and Civilian Agencies **choose Rocket.Chat over others**

Government agencies choose Rocket.Chat for flexible, secure collaboration that extends to their partners and citizens.

	Rocket.Chat	Element	Mattermost	Slack	Microsoft Teams	Skype for Business
<b>Why privacy-conscious companies choose <b>Rocket.Chat</b></b>						
Digital sovereignty	✓	✓	✓	✗	✗	✓
180+ advanced role-based permissions	✓	✗	✓	✗	✗	✗
Private network deployment (cloud, on-prem, or air-gapped)	✓	✓	✓	✗	✗	✓
Interoperability - Federation capabilities built on Matrix	✓	✓	✓	✗	✗	✗
Omnichannel citizen engagement (SMS, email, WhatsApp, and other)	✓	✗	✗	✗	✗	✗
MIT Open Source license <small>(all editions)</small>	✓	✗	✗	✗	✗	✗

Video conference

Chat

Whiteboard

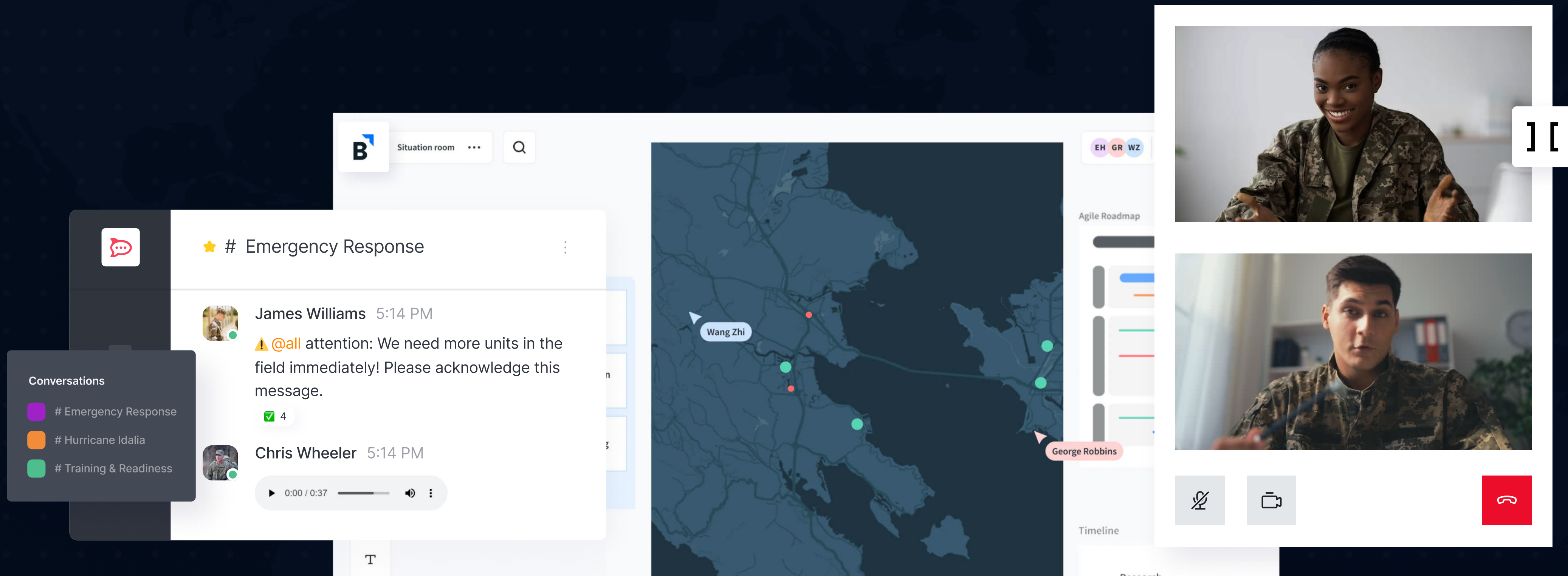
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# More than just chat

Together with our partners, we bring you the most complete  
air-gapped collaboration suite

Learn more about this partnership →

[On demand webinar](#)







# Get in touch with our government expert

Contact us



**Tom Strobel**  
Sr. Director Enterprise Sales  
tom.strobel@rocket.chat

## Our current contract vehicles

Rocket.Chat possesses the following licenses through which government agencies can place orders



GSA Contract #:  
47QSEA20D009S



NASA SEWP:  
NNG15SD09B

