

Rocket.Chat for Government

Secure collaboration for the public sector



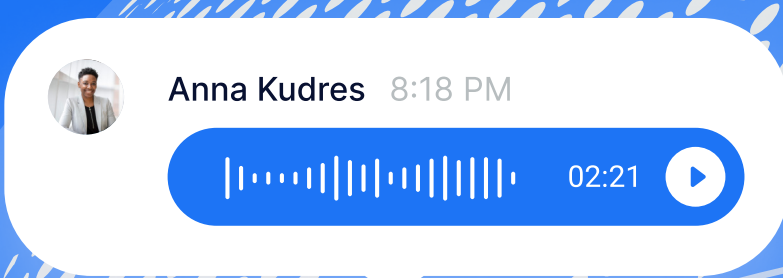
NIS2



DORA



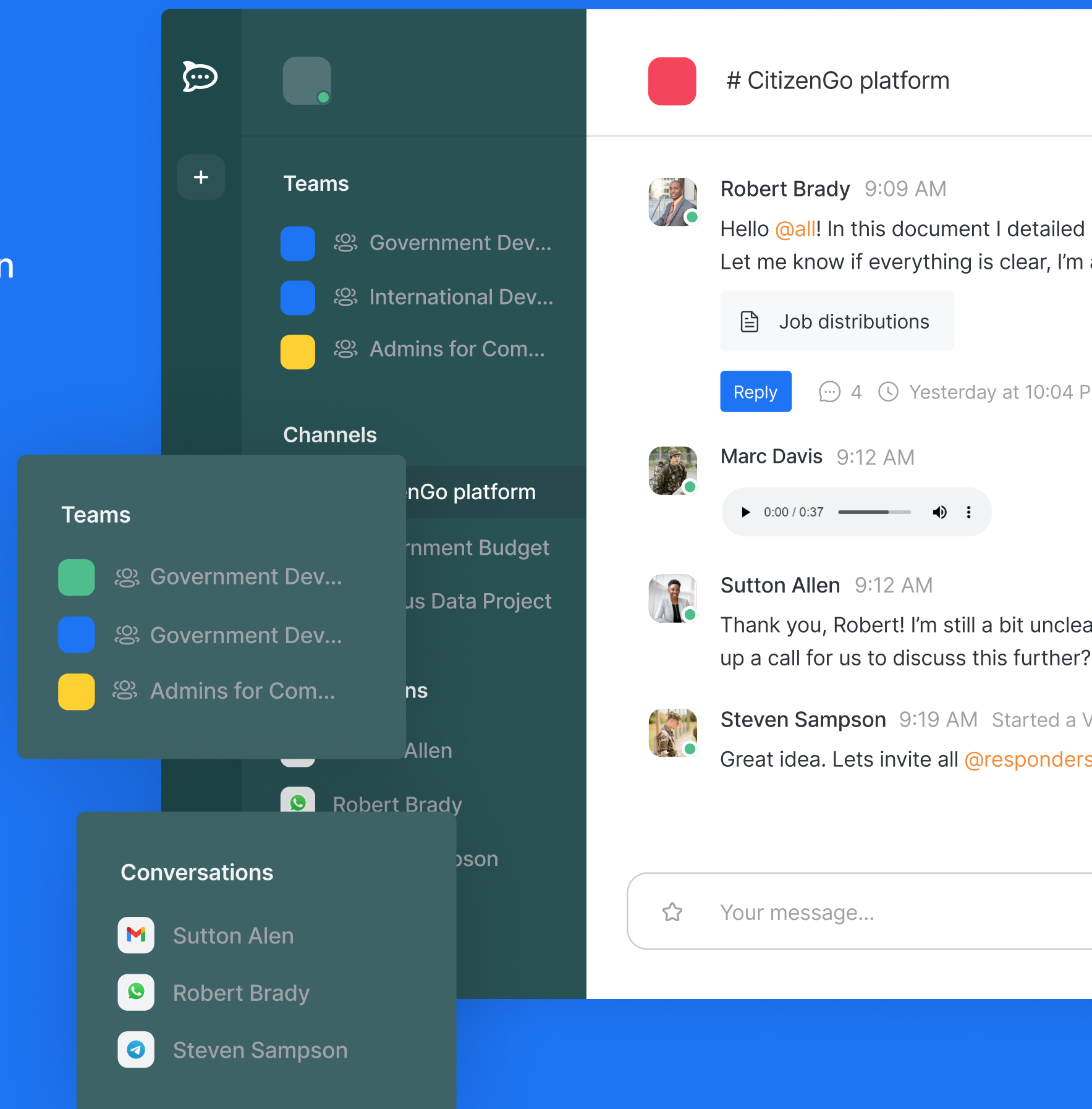
GDPR



Data sovereignty and secure collaboration for governments and the public sector.

Ensure smooth collaboration with the world's leading open-source platform built for your security and compliance needs.

Rocket.Chat helps you connect teams, integrate tools, and eliminate information silos without compromising data privacy and security. Have complete control over your data by deploying Rocket.Chat on-premise, in a secure cloud, or in air-gapped environments.



Our partners:

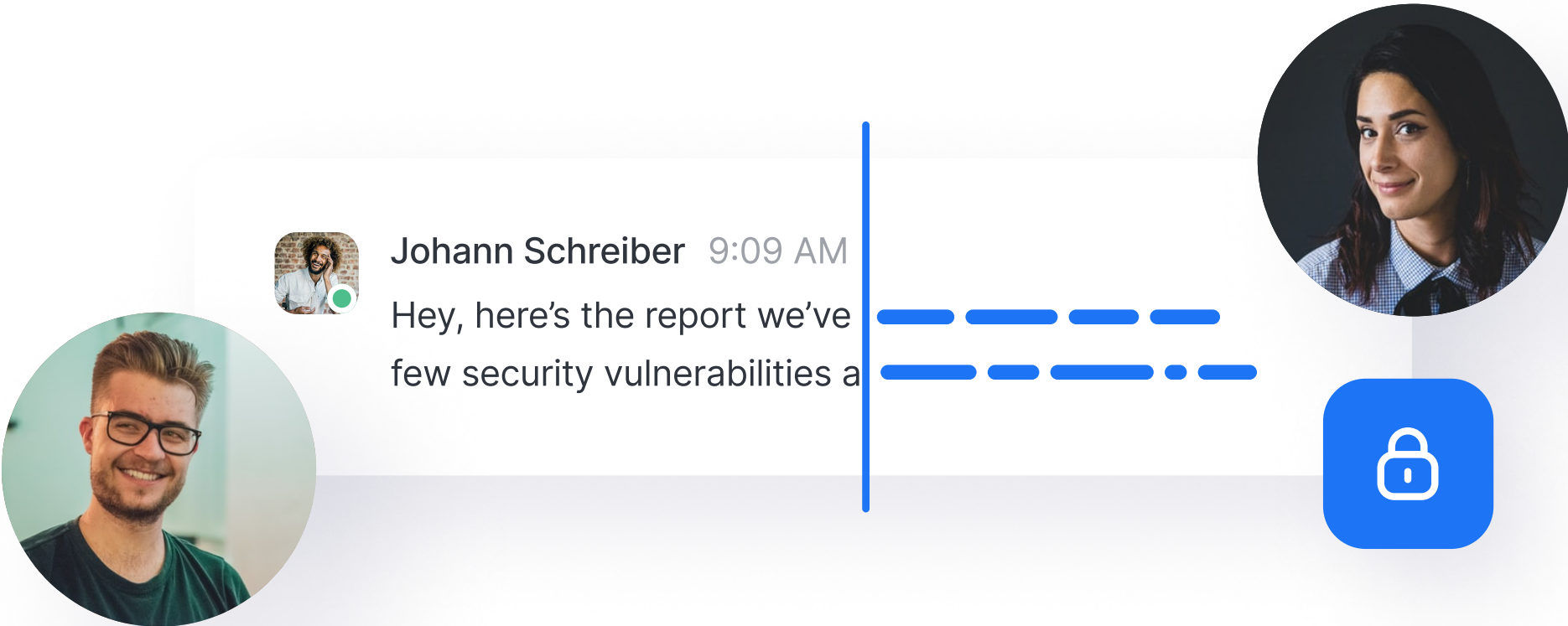
] pexip[



Enable modern collaboration without security compromises

Workflow automation for Government Agencies

Rocket.Chat is trusted by government agencies that need to streamline their cross-functional collaboration in a highly secure way. Across Europe, Rocket.Chat is deployed in ministries, public service organizations, and municipal bodies.



Secure team collaboration

Control access to sensitive information, exchange E2E encrypted messages, create custom user roles, leverage DLP, and integrate with zero-trust environments.

Intra- and inter-organizational collaboration

Leverage advanced federation features to collaborate securely with your external partners — independent of the solution they use on their end.

Improved efficiency

Eliminate communication silos, boost team productivity, and operate more efficiently by integrating Rocket.Chat with your core apps.

Citizen engagement

Enable digital transformation and talk to citizens through their favorite channels such as email, SMS, Twitter, WhatsApp, or Facebook Messenger - via a unified platform.

In-app chat

Integrate chat capabilities to your apps and white-label to enable easier access to your services.



"We wanted to make daily work for our workers as seamless as possible and equip them with the tools they need without compromising on data security and privacy. Rocket.Chat was the perfect choice for us and has always been stable and scalable."



Why Rocket.Chat

Governmental agencies and public sector organizations are upgrading their internal processes to achieve better efficiency and serve citizens better.

Rocket.Chat meets its high data security standards while enabling effective internal and external team collaboration. It introduces a way to centralize communication with citizens.

As an approved collaboration solution for government use, Rocket.Chat's platform is designed to meet the highest security standards.



- E2E Encryption
- GDPR compliance
- On-premise deployment
- Fully Matrix integrated + OZG-compliant
- Compliant with a wide range of security and data privacy certifications (Schrems II, EU Governance act, Data act, Digital Services Act, AI Act, Digital Market Act, Cybersecurity Act
- ENISA Cloud Security Certification)



01 Data sovereignty

Deploy anywhere. Have complete control over your data by deploying Rocket.Chat on-premise, in a secure cloud, or in air-gapped environments.

02 Interoperability

Say goodbye to inefficient email threads and managing multiple guest accounts. Enable teams to communicate safely with partners, vendors, and suppliers. Integrate with your favorite apps to streamline workflow.

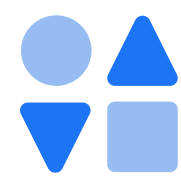
03 Open source

Connect Rocket.Chat with other solutions you use through open APIs. Leverage open-source flexibility and extend Rocket.Chat platform to meet your needs.

Centralize all your collaboration without compromising security.

Streamline your team’s workflow by enabling advanced chat capabilities. Enable your teams to exchange messages and documents in a secure manner. Integrate Rocket.Chat with your favorite apps to extend their usability.

Enable one-to-one or group conversations with the necessary chat features. Allow users to interact with one another through video, voice messaging, and file sharing. Monitor engagement data to learn how they communicate and moderate message content to keep the chat environment compliant with your policies.



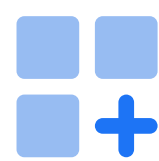
Integrations

With a wide range of native integrations, Rocket.Chat enables you to streamline workflows and effectively collaborate by integrating your daily tools into a productivity-first hub.



Collaboration with external partners

Rocket.Chat’s interoperability feature includes federation features so public sector organizations can communicate via Rocket.Chat with external partner organizations and collaborators, independent of the solution they use on their end.



Flexibility

Leverage Rocket.Chat’s enterprise-grade customization options with complete access to source code so that your team can easily develop additional features without any restrictions.

- ✓ 1:1 conversations and persistent chat rooms
- ✓ Discussions for short-term projects and questions that need quick attention
- ✓ File sharing
- ✓ Desktop and mobile interface
- ✓ Audio and video conferencing integrations
- ✓ Meeting scheduling
- ✓ Integration with different solutions for enhanced functionality
- ✓ Search history
- ✓ Engagement dashboard for admins to better understand how teams are collaborating with each other

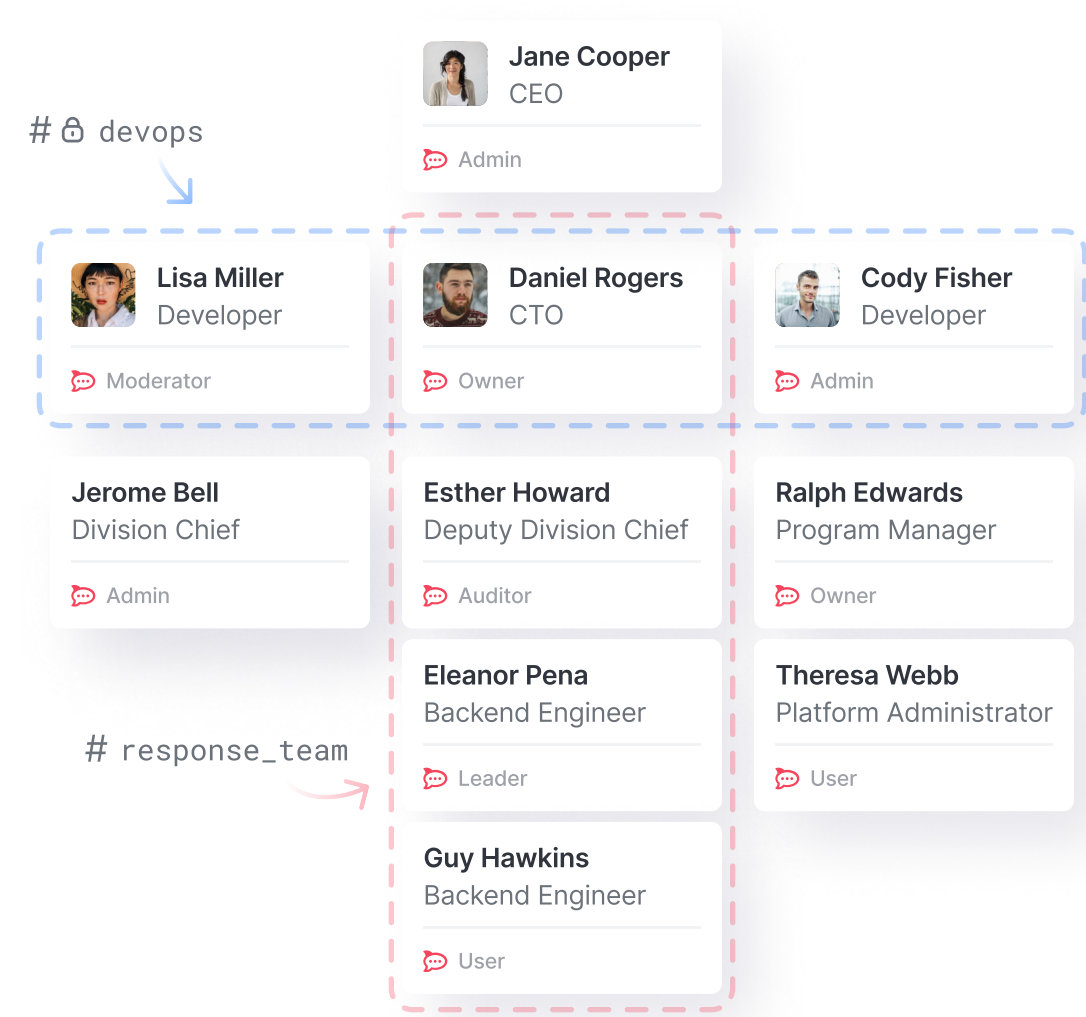
Own and protect your conversations.

Achieve full data sovereignty

Have complete control over your data by deploying team chat on-premise, in a secure cloud, or air-gapped environments.

Granular security controls

Configure custom rules and Role-Based Access Controls from a single dashboard to manage internal and external collaborators.



01 Data sovereignty

- Fully non-readable, private conversations
- ID-only push notifications

02 Message audit panel

- Strengthen your information security processes by auditing unencrypted conversations
- Allow specific users, e.g., auditors, to read any unencrypted conversation between any users
- Leverage ‘auditing logs’ to allow specific users to verify who and when a conversation was inspected
- Improve internal information governance

03 Data loss prevention

- Ensure sensitive information is never shared
- Avoid data leaks
- Automatically triage sensitive words/expressions through an approval process



Air-gapped

Achieve maximum security in an air-gapped environment while collaborating with colleagues.



Self-managed

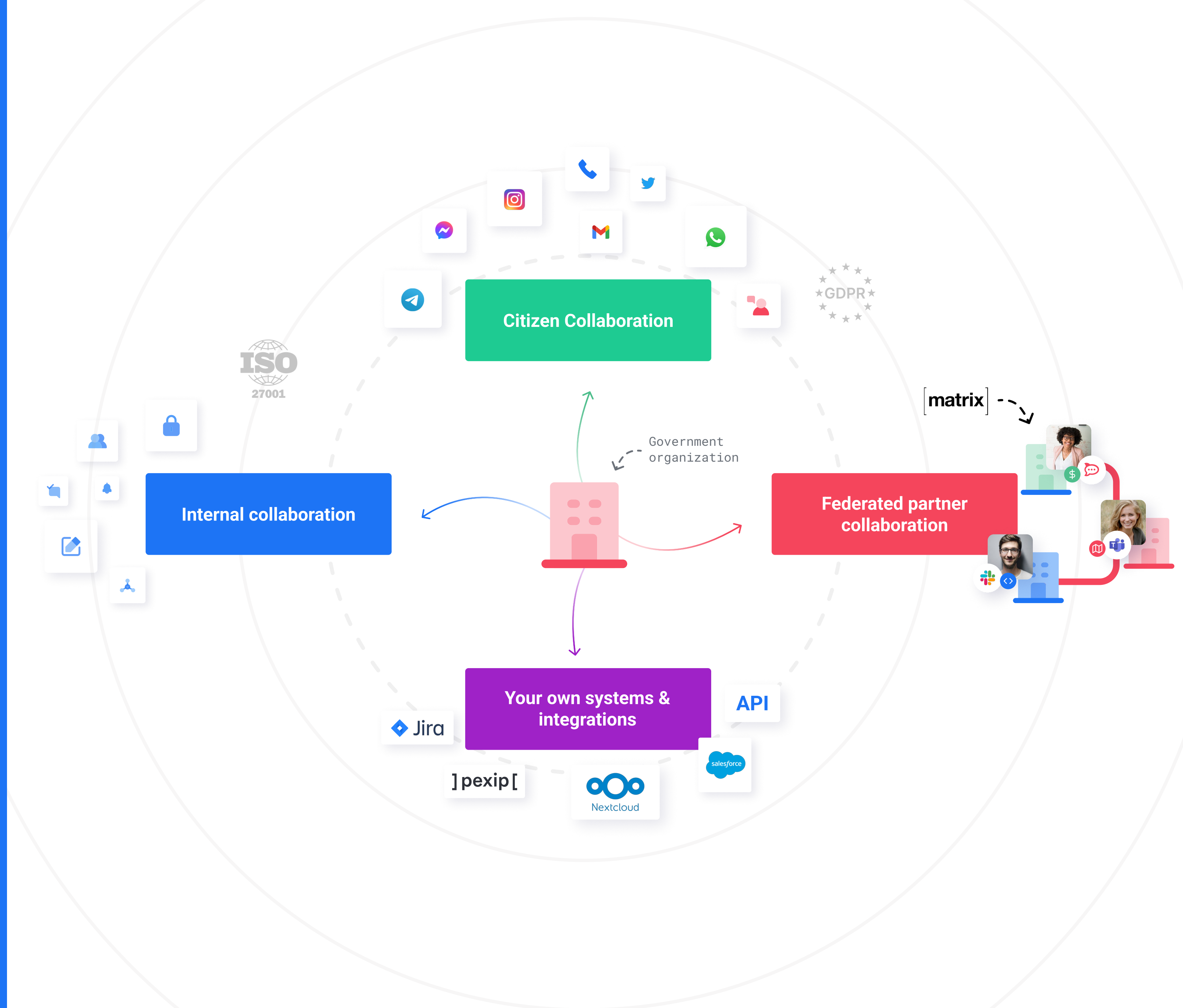
Deploy on-premises and take complete control and ownership of your data, or deploy in a secure cloud of your choice.

Go beyond: talk to citizens on their favorite channels

Government agencies that work directly with citizens can introduce Rocket.Chat to engage with them digitally.







With Rocket.Chat's Omnichannel features, you can talk to citizens through their favorite channels: live chat integrated on your website, email, WhatsApp, Twitter, Messenger, SMS, and more. You can also integrate a chatbot of your choice to handle incoming requests efficiently.

By centralizing all communication via Rocket.Chat, your citizen support staff can easily interact with citizens and resolve their' demands quicker and better.



Why Governments across Europe choose Rocket.Chat over others

Government agencies choose Rocket.Chat for flexible, secure collaboration that extends to their partners and citizens.

	Rocket.Chat	Element	Mattermost	Slack	Microsoft Teams	Skype for Business
						
Digital sovereignty	✓	✓	✓	✗	✗	✗
End-to-end encryption	✓	✓	✗	✗	✗	Limited
180+ advanced role-based permissions	✓	✗	✗	✗	✗	✗
Private network deployment (cloud, on-prem, or air-gapped)	✓	✓	✓	✗	✗	✗
Interoperability - Federation capabilities built on Matrix	✓	✓	✗	✗	✗	✗
Omnichannel citizen engagement (SMS, email, WhatsApp, and other)	✓	✗	✗	✗	✗	✗
MIT Open Source license (all editions)	✓	✗	✗	✗	✗	✗



Let every conversation flow. Without compromise.

[Contact us](#)